

Privacy policy

Your privacy is important to Overberg Wealth and Risk Management (“Overberg”) and your personal information is dealt with in terms of Overberg’s Privacy Policy. This privacy policy sets out the practices applicable to the protection of personal information on the Overberg website.

Use of information

Overberg is committed to keeping your personal information confidential. Overberg will use your personal information to enhance your experience, the service that Overberg provides to you and to communicate with you, unless expressly directed by you not to do so.

Personal information

In general, you may visit Overberg's website without revealing any personal information. There are times, however, when Overberg or its partners may request personal information from you.

If requested, you may choose to give us your personal information, for example your name and address or email addresses. This information may be needed, for example, to correspond with you, process an order, or provide you with a subscription.

Overberg will advise you how it will use personal information before it collects the personal information from you. If you inform Overberg that you do not want it to use your personal information as a basis for further contact with you or for any other purpose, it will not do so.

Information security and quality

Overberg intends to protect the quality and integrity of your personal information. Overberg has implemented appropriate information security measures to help it keep your information secure, accurate, current and complete. However, Overberg cannot guarantee the security of any information you transmit to it online and you do so at your own risk.

Information collection

To monitor and improve the website, Overberg may use technology to gather information about your use of the website including details of your operating system, browser version, domain name and IP address (the IP address tells us which server you are using but does not identify you).

The process of gathering the information, as described above, uses a technology known as “cookies”. If you do not wish us to collect the information, your browser should allow the disablement of cookies.

Sharing of information

Overberg will not sell, rent, or trade your personal information to any third party.

Because of its relationship with intermediaries / advisors / consultants, Overberg may share information about you with them. Overberg may also share the information within the Overberg group and/or Kempston Group.

Overberg will disclose information when lawfully required to do so:

- to comply with any relevant legislation or any legal process; and
- by any regulatory authority (like the Financial Sector Conduct Authority (FSCA) and the regulators it may appoint for the various financial sectors.

Sometimes Overberg may share aggregated information (for example, demographic data) with its stakeholders and business partners, but it will not disclose your personal information to third parties without your consent or as provided in this privacy statement.

Collection of information by third parties

Owners or information system administrators of websites that have links to the Overberg website may collect personal information about you when you use these links. Overberg does not control the collection or use of personal information by third parties and this privacy statement does not apply to third parties.

Clickstream data

Overberg may collect anonymous information from visitors to its website (sometimes known as "clickstream data") to help it provide better customer service, such as visitor activity on its website. In doing so, Overberg ensures the information cannot be used to identify you. Overberg or its analytic vendors may use this data to analyse trends and statistics and to help it provide better customer service.

Personalised URL link

Personalised URLs (links) may be displayed on the Overberg website to direct a visitor to a personalised web page. The personal URLs are readily identifiable and may result in the disclosure of personal information. By clicking on that link and accessing a personal web page you agree to allow Overberg to collect information about your session visits. Overberg may use this information to provide you with information that matches your interests.

Updates

This privacy statement was published in July 2018. A notice will be posted on the home page of the Overberg website whenever the privacy statement is materially changed.

Questions regarding this statement

Questions regarding this statement may be directed to info@overbergworm.co.za for clarification.

Contact details

Overberg can be contacted as follows:

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